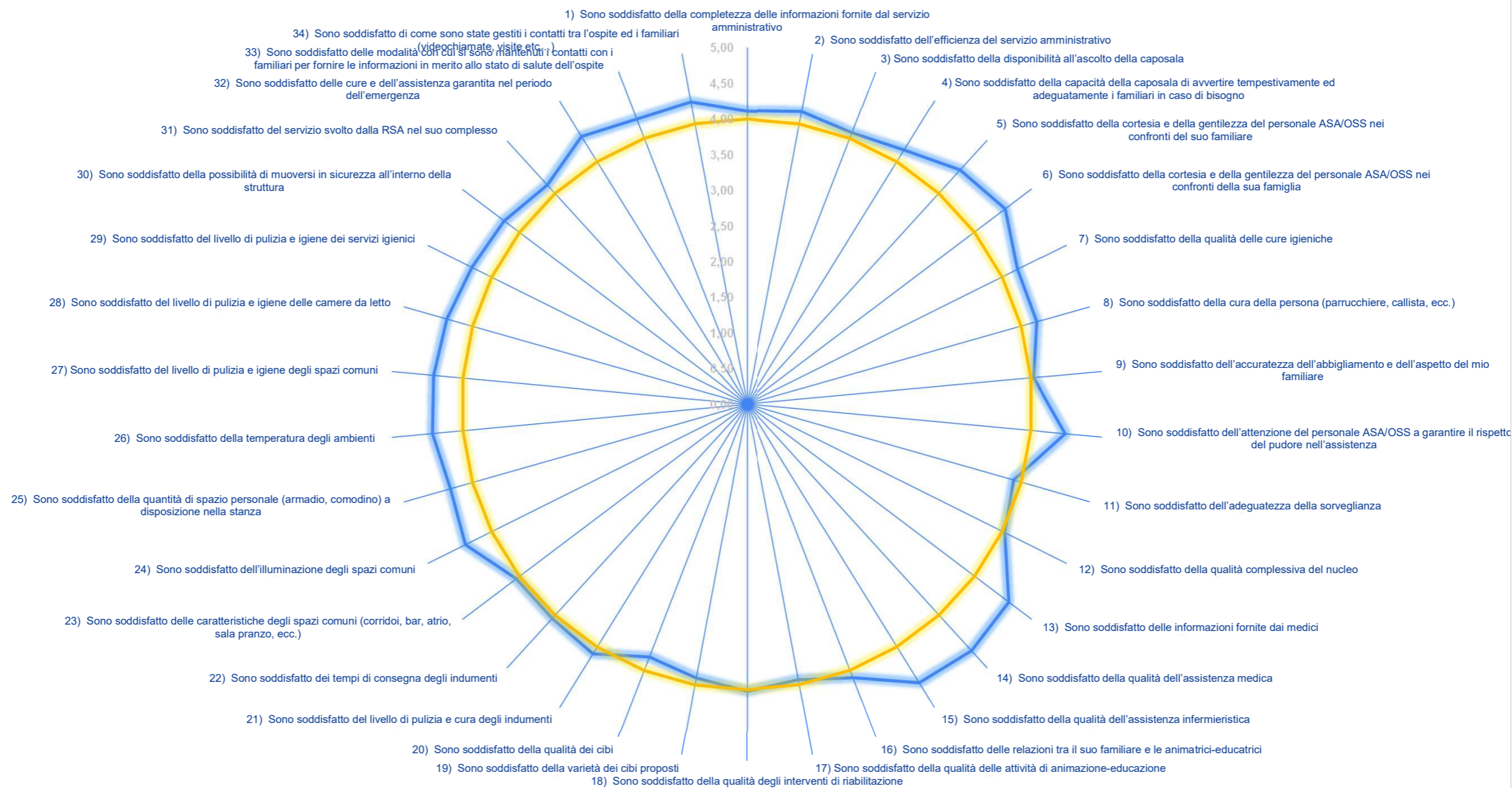


CUSTOMER SATISFACTION OSPITI/FAMIGLIARI



TOTALMENTE D'ACCORDO	=5
ABBASTANZA D'ACCORDO	=4
NE' D'ACCORDO NE' IN DISACCORDO	=3
ABBASTANZA IN DISACCORDO	=2
TOTALMENTE IN DISACCORDO	=1