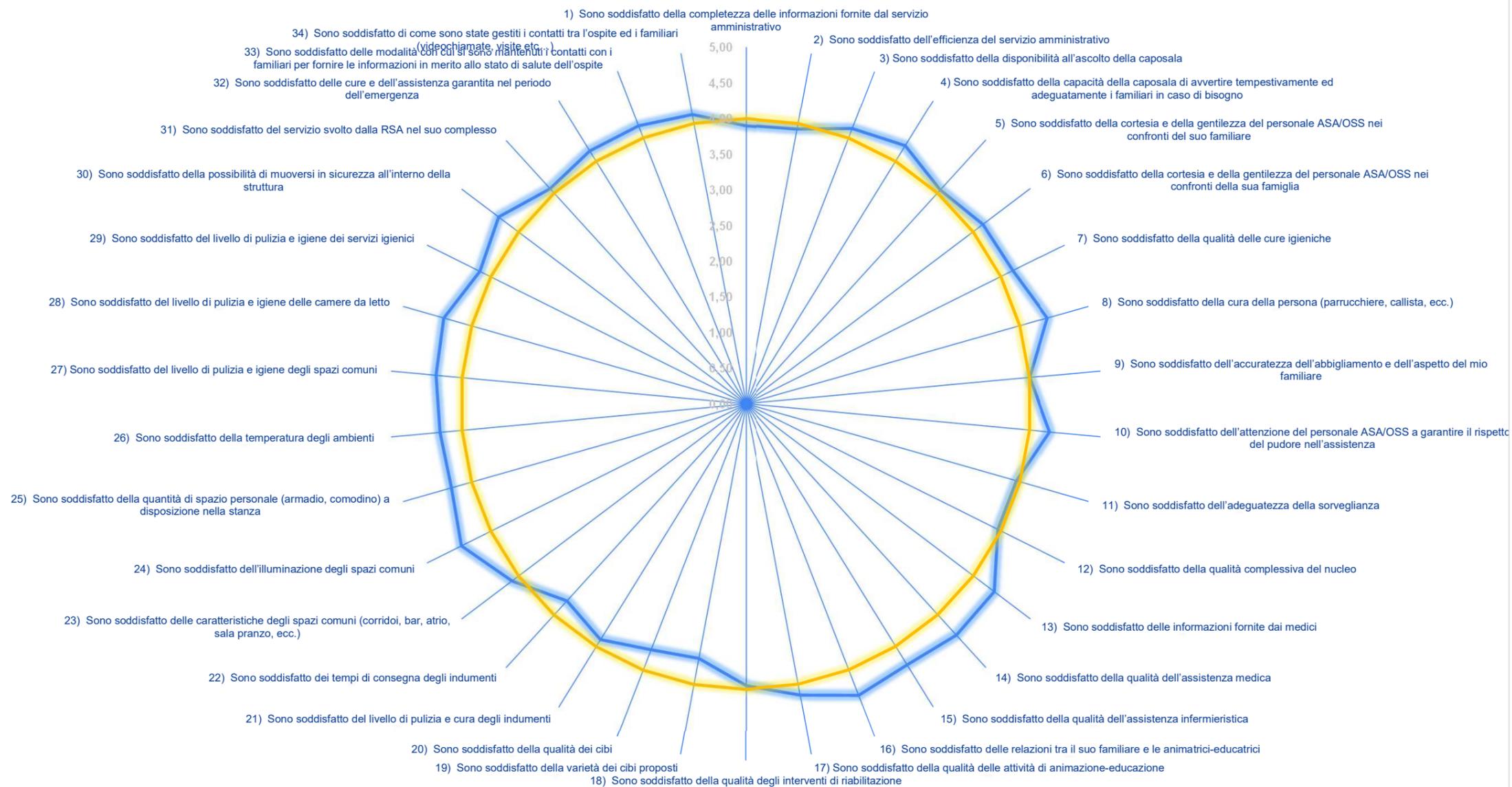


CUSTOMER SATISFACTION OSPITI/FAMIGLIARI



TOTALMENTE D'ACCORDO =5
ABBASTANZA D'ACCORDO =4
NE' D'ACCORDO NE' IN DISACCORDO =3
ABBASTANZA IN DISACCORDO =2
TOTALMENTE IN DISACCORDO =1